



City of
Peterborough

To: Members of the Arts, Culture & Heritage Advisory Committee

From: Becky Rogers, Manager, Arts, Culture and Heritage Division

Meeting Date: November 10, 2016

Subject: Report ACHAC16-052
ACH Division Manager's Report

Purpose

A report to advise the Arts, Culture and Heritage Advisory Committee on the monthly activities of the Manager, Arts, Culture and Heritage Division for October 2016.

Recommendation

That the Arts, Culture and Heritage Advisory Committee (ACHAC) approve the recommendation outlined in Report ACHAC16-052, dated November 10, 2016 of the Manager of the Arts, Culture and Heritage Division, as follows:

That Report ACHAC16-052 with respect to the activities of the Manager, Arts, Culture & Heritage Division for October 2016 be received for Information.

Budget and Financial Implications

There are no budgetary or financial implications associated with the recommendation.

Background

Arts, Culture & Heritage Division - Public Art

Division staff met with the Public Art Advisory Committee (PAAC) on October 25, 2016.

Staff supported Wendy Trusler, the Coordinator for the Hunter Street Bridge DBIA mural projects. While the artwork and the installation for the mural were completed in September some administrative matters remain outstanding. It is anticipated that the project will be wrapped up by year end, and the Coordinator will have her final report ready in the New Year.

Arts, Culture & Heritage Division - Cultural Planning Glossary of Terms and Definitions

Division staff continues participating on the Ministry of Culture, Tourism and Sport (MCTS) committee to update their Cultural Planning Glossary of Terms and Definitions. The review of the first draft of the Glossary is nearing completion following the most recent meeting on October 25th. There will be a final meeting in January 2017.

Cultural Statistics Strategy

Staff continues to work on the Culture Statistics Strategy (CSS) initiatives developed by the Policy Research Group (PRG) at Canadian Heritage (PCH). Peterborough is a member of this committee through the Creative City Network of Canada. The focus of the CSS is to identify and develop replicable indicators to show the impact of culture at the Federal, Provincial and Municipal levels.

History of Work to Date (2016)

- March 30, 2016
 - Results from *Exploratory study of municipal culture indicators: Final Report* were presented by STC via teleconference to municipal partners.
- May 11, 2016
 - STC officially releases the *Provincial and Territorial Culture Indicators, 2010 to 2014*, which represent the latest CSA data available.
- July 5, 2016
 - Combined culture / sport municipal GDP figures, from *Exploratory study of municipal culture indicators: Final Report*, were distributed by STC to municipal partners.

- July 13, 2016
 - Canadian Heritage (PCH) met with municipal partners via teleconference to discuss *Exploratory Work on Municipal Data: Phase 2*, a document prepared by PCH outlining several options for continued work on culture statistics at the municipal level.
- August 24, 2016
 - The first meeting of the MDTWG took place, during which the data work priorities outlined in this document were selected as the proposed priorities for all municipal funding partners.

Following the first meeting of the Municipal Data Technical Working Group (MDTWG) on August 24, a revised version of the Municipal Culture Data Work Priorities document was prepared, and a number of potential projects were tabled for consideration. On October 5th, the Creative Cities Network Canada project partners participated in a conference call to determine the municipal culture data work priorities for the next 12 to 18 months.

The MDTWG proposed continued development of culture GDP for municipalities, in particular and anything else as may prove possible. The first phase of the work consisted of Statistics Canada's efforts to produce municipal GDP through the Culture Satellite Account (CSA), the results of which were presented to the project partners on March 30, 2016. In Phase 2, two different approaches to continuing this work will be investigated. This work on the development of culture GDP for municipalities will be supported by looking into data available via Statistics Canada's *Business Register* for at least one of the two approaches. The MDTWG is also recommending more engagement with the work of Canadian Heritage's Social Impacts Working Group; and in the future, to explore Census 2016 as data when released in 2017. See *Table 1* below for a summary of these priorities.

Moving forward with these proposed priorities does not preclude pursuit of other projects in the future, including those previously considered. CSS partners may decide later on to focus on other priorities instead; if, for example, one of the proposed priorities proves to be too costly and/or the results are not promising. Finally, there will be no commitment of additional financial resources asked of any funding partners, without prior consultation and mutual agreement among the partners.

TABLE 1 – Proposed municipal culture data work priorities

Project	Description	Time Frame	Data available (Y/N)	Significant Costs* (Y/N)
GROUP 1 – Work that would commence in 2016				
Municipal Culture GDP First Approach	Keep refining municipal GDP work (i.e. from Phase 1), with aim of making it publishable. If results are satisfactory, they will be released via an official publication. Split factors to distinguish between culture and sport could also be developed after publication, by MDTWG, if required.	TBC	N	Y
Municipal Culture GDP Second Approach	MDTWG could create and apply split factors to existing Provincial / Territorial CSA data, to provide indicators at the municipal level, and to distinguish between culture and sport. Goal would be to create a template applicable to all cities.	6-8 months	Y	N
Business Register	Acquire data at the Census metropolitan area (CMA) or Census Tract level, to provide a portrait of the types and sizes of businesses in each municipality. Also likely crucial to <i>Municipal Culture GDP - Second Approach</i> work.	1-2 months	Y	N
Social Impacts Working Group	Explore and test existing methods for measuring the social impacts of culture.	Ongoing	Y	N
GROUP 2 – Work that would commence in 2017				
Census 2016	Optimize use of forthcoming STC Census 2016 data through municipal level analyses. PRG could provide basic training.	TBD; starting 2017	Y	N
* Significant costs are those more than \$10,000; however, other options may entail some cost				

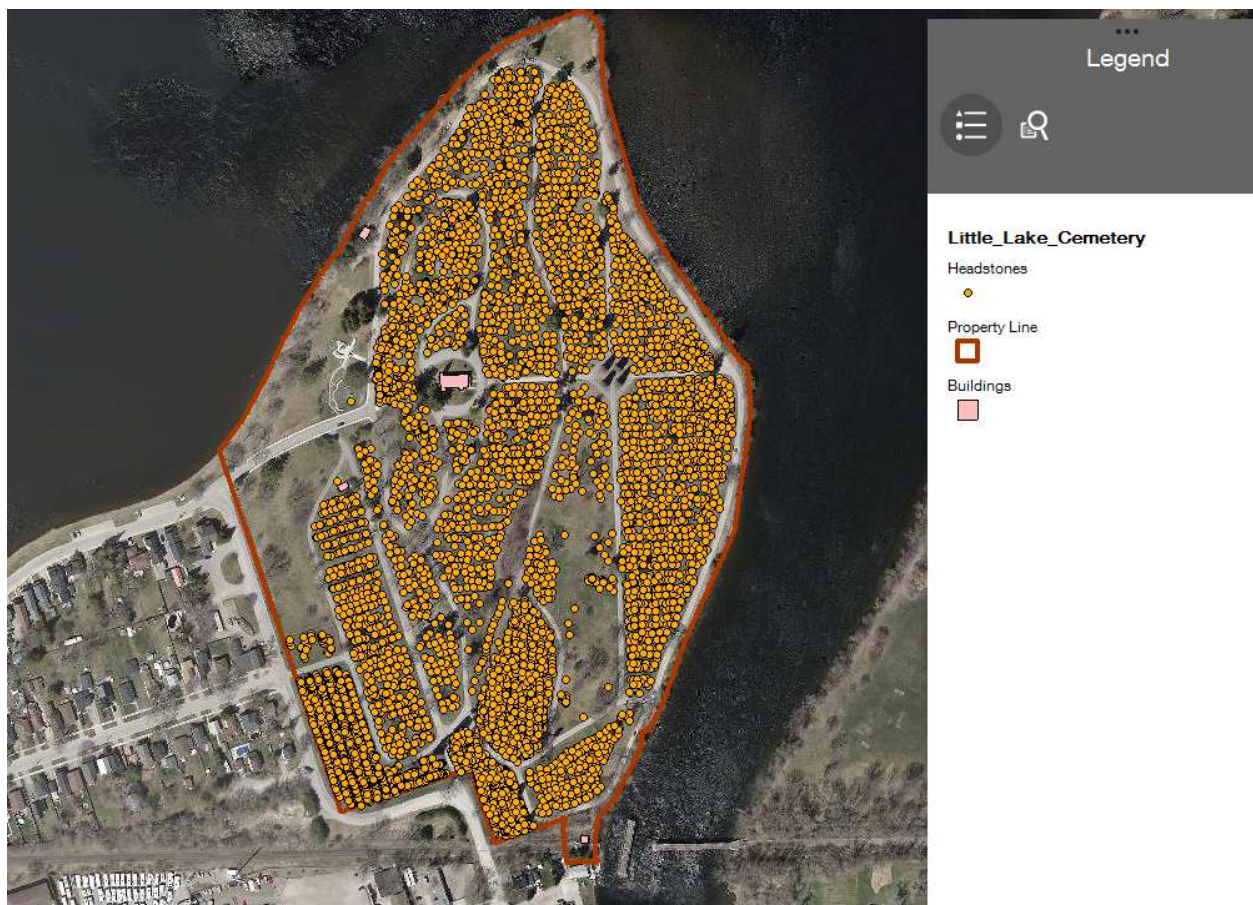
Bethune Street Flood Diversion Project

A draft "Bethunescape Plan" and Draft Land Use and Urban Design Study (Bethune St. Project) has been distributed by the Senior Project Manager. ACH Division staff has been requested to submit their comments by the end of the month.

Cultural Mapping Layers

Division staff met with Geomatics/GIS staff to review Division mapping projects. The Cultural maps that can be found on the City web site at: http://www.peterborough.ca/Living/Arts_Culture_amp_Heritage/Municipal_Cultural_Plan/Municipal_Cultural_Mapping.htm are out of date. The information for those maps was gathered manually and is difficult to maintain. Staff are exploring various ways of automating the process to make future updates simpler. Potential data sources include Statistics Canada's Business Register, AMANDA – the City Planning & Development Department's permitting and inspection software, and the Public Art inventory.

To date, the Phase 1 of the Little Lake Cemetery web application has been completed. It is not yet available on the City web site.



Immigration Portfolio

Peterborough Immigration Partnership Coordinating Committee

Staff sits on the Partnership Council's Community Coordinating Committee – the steering committee for Peterborough Immigration Partnership (PIP). The PIP is a community based organization made up of community groups, volunteers, agency representatives, newcomers and local residents. PIP launched its new Community Immigrant Integration Plan for 2016-2021 in the fall of 2015.

This summer the Coordinating Committee formed a working committee to develop and refine PIP's annual work plans for 2016 to 2018. The PIP Council met on October 26th to review the annual work plan for the next five years. The one-year and five-year plans are attached as Appendix A and Appendix B.

Refugee Resettlement Task Force (RRTF)

The Refugee Resettlement Task Force continues to meet and work with the community and the New Canadians Centre. A goal of the Task Force is to determine how to keep the community engaged and interested.

Here are brief notes from the Task Forces October 5, 2016 meeting:

a) Action items / Areas to explore further

- Request to explore possibility of PRHC expanding training to community, perhaps through PIP. Those interested in starting discussions on possibilities should contact Sean Martin (seamartin@prhc.on.ca)
- Request from Lori Richey to work on consistent messaging. Jack Gillan to explore possibility of follow up meeting with the Family Health Team, VON 360, Dr. Kim Curtin (Queen's residents lead) and Kemi Akapo (NCC Settlement Services Coordinator).
- Still have a need for support group volunteers. We have developed a one page team leader recruitment form (attached); please share as appropriate
- PIP - Next meeting Oct 26 - time and venue St James Anglican Church - will be sharing experiences and also screening Canoe Conversations. For more information contact Andy Cragg (andy.cragg@gmail.com)

b) NCC Updates

- Welcome to new RAP Worker, Mahdi Bubteina. We were also able to retain Rehab Khashif for 2 days / week
- September was a very busy month with 10 families arriving. As IRCC is working to meet year end targets, we expect the high workload to continue into October, November and December.

- There have been many flight cancellations due to difficulties in getting exit visas from Turkey; therefore, we have modified our process and are now booking appointments for families only after we have confirmation of arrival
- Most families consist of parents and 3-4 children; there is a mix of socio-economic backgrounds; there have been 3 pregnancies and 2 family reunifications
- Challenges include increased workload (not only are more families coming, but the first families to arrive are still requiring support, health needs and interpretation support)
- Temporary housing and transportation is going well

c) Interpretation

- Interpretation is a large burden on staff as most of the Syrian refugees speak little English and require access to many types of services, including health, housing, financial and employment.
- NCC will reach out to more volunteers, such as Fleming and Trent students and also refugees who are coming with higher language skills
- NCC encourages agencies to develop interpretation policies - we would be happy to work with you in this process.
- Many agencies use a variety of phone and in person language services - PRHC uses Language Line <<https://protectus.mimecast.com/s/0JnrBAUwLaF7?domain=language.com>> (phone) and Access Alliance <<https://protectus.mimecast.com/s/wXQ6BwfdAgOHw?domain=accessalliance.com>> (in person). NCC, VON and FHT currently use MCIS Language Services <<https://protectus.mimecast.com/s/arzJBdTk5oVtL?domain=mcislanguages.com>> (phone or in person). KHCAS uses All Languages <<https://protectus.mimecast.com/s/27wDBqcON1AH3?domain=alllanguages.com>>.
- Language Link is not recommended as there have been some issues and concerns with this provider.

d) Task Force Member Updates

- KH Children's Aid Society - Did training for NCC staff and will have NCC present to their staff as well.
- Family Health Team - Had 2 preceptors take on families. Medical residents also at VON 360 Clinic on Mondays
- VON 360 - Have been taking on families; all well so far
- PRHC - Have started 2 hour cultural competency training for staff with great feedback
- PVNCDSB - Will be holding training for teachers on identifying and helping those with trauma

- Trent - Dr. Michael Eamon is the new interim TIP director
- Fleming - new class in Cobourg. 40 Syrian students in total between the two locations. Providing social as well as ESL support
- Peterborough Public Health - Looking at interpretation support for vaccinations, healthy smiles and dental.
- KPRDSB - Preparing tips for principals on welcoming newcomers and others and on providing accommodation where needed

Syrian Refugee Resettlement Activities

Division staff continues to participate in conference calls with the Ontario Syrian Refugee Resettlement Secretariat and Ontario Municipal Social Services Association (OMSSA). Most communities are focusing on Month 13 when the refugees transition off their sponsor or government support. See minutes from October Conference Call as Appendix C.

Hannah Evans provided an update on some of the work of the Syrian Refugee Resettlement work related to year 2 transition from sponsorship or federal financial supports. She noted that conversations have been held with those municipalities where it can be anticipated that a significant share of this cohort will apply for social assistance early in 2016.

Welcome Peterborough MIIO Web Site

The new staff supporting the redesign and edit of the Portal redesign started on the project in October, below is a Summary of the Staffs' Activities

- Staff prepared an Interim Report as required by the Ministry of Citizenship and Immigration. It is attached as Appendix D.
- Staff used the Low Value Procurement Process to obtain quotes to redesign the Immigration Portal web site. This process is to use an expeditious and cost effective manner to purchase goods and services valued at \$10,000 or less, which may, but does not necessarily, include informal price comparison. Quotes were requested from four companies, but due to the low dollar value for the project, only two companies provided bids. The successful company is Studio N.
- One of the goals of the project is to redesign the structure and content of the Portal by making it simple, clean and more modern; using more graphics and less text; and making it easier to navigate and adding, editing or increasing the information already on the Portal.

Creative City Network of Canada (CCNC)

Staff attended the annual CCNC Summit in Surrey BC from October 17 to 20th. In addition to the Pre-Conference Workshop on Public Art, there were sessions on Canada 150 Projects, Truth & Reconciliation, Leadership & Cultural Development, Connecting & Engaging Communities, Public Art & Creative Place-making, Special Events & Community Arts, and Forward Thinking: New Drivers of Culture, and Local Arts & Cultural Study Tours.

Other

Staff participated in meetings for:

- New Canadians Centre Board Meeting
- The Age Friendly Action Plan.
- Canada 150th events to be held on July 2, 2017.
- Senior CSD monthly managers meeting.

Submitted by,

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Attachments:

Appendix A – Community Integration Plan 2016-2021

Appendix B – Peterborough Immigration Partnership Year 1 Work Plan

Appendix B – Minutes from October Syrian Refugee Resettlement Conference Call

Appendix C – Welcome Peterborough Portal Interim Report