



City of
Peterborough

To: Members of the Accessibility Advisory Committee

From: Alison Kirkland 911 Co-ordinator, Peterborough Lakefield Community Police Service

Meeting Date: April 2, 2014

Subject: Report AAC14-013
Peterborough Lakefield Community Police Service New 911 Technologies

Purpose

A report to provide information to the Accessibility Advisory Committee (AAC) regarding the Peterborough Lakefield Community Police Service new 911 technology that is accessible for people with disabilities.

Recommendation

That the Accessibility Advisory Committee approves the recommendation outlined in Report AAC14-013, dated April 2, 2014, of Alison Kirkland, 911 Co-ordinator as follows:

That the presentation by Alison Kirkland, 911 Co-ordinator from Peterborough Lakefield Community Police Service with respect to the new 911 technology is received for information.

Budget and Financial Implications

There is no budget or financial implications associated with the recommendation.

Background

In January 2013 the Canadian Radio-television Telecommunications Commission (CRTC) directed wireless carriers and telephone companies to make changes to their networks in order to support the provision of Text with 9-1-1.

As a result of this directive, Bell is moving from the current circuit based data network (or analog) to a new IP Network. In order for a municipality, city, region, county or territory to be Text 9-1-1 enabled, changes must be made by the local 9-1-1 authority and serving Public Safety Answering Points (PSAP).

Text 9-1-1 service is intended to improve access to 9-1-1 service by persons that are deaf, hard of hearing, or speech impaired. The Text 9-1-1 service is only intended for pre-registered users. It does not support any wireless handset user directly texting a message to the digits "911".

Peterborough Lakefield Community Police Services will be purchasing this system in parts, such as routers, servers and switches that will allow the new IP information to join into our current system. This process will take place end of summer or early fall 2014.

Submitted by,

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