



City of
Peterborough

To: **Members of the Accessibility Advisory Committee**

From: **Trish Reed, Accessibility and Communication Specialist**
Mark Buffone, Accessibility Compliance Coordinator

Meeting Date: **March 1, 2017**

Subject: **Report AAC17-018**
Accessibility Office Report

Purpose

A report to advise the Accessibility Advisory Committee on the current work of the Accessibility Office.

Recommendation

That the Accessibility Advisory Committee (AAC) approve the recommendation outlined in Report AAC17-018 dated March 1, 2017, of the Accessibility and Communication Specialist and the Accessibility Compliance Coordinator as follows:

That Report AAC17-018 with respect to the current work of the Accessibility Office be received for information.

Budget and Financial Implications

There are no budgetary or financial implications associated with the recommendation.

Background

Council for Persons with Disabilities

The Accessibility and Communication Specialist attended the National Access Awareness Week meeting and the Board meeting of the Council for Persons with Disabilities on February 23, 2017.

Accessibility Social Media Campaign

This month, information on the below topics were shared via the City's Twitter account:

Tweets: 50,800 Impressions from January 16 – February 16, 2017

- Is accessibility important to you? Visit <http://www.peterborough.ca/accessibility> to learn more.
- Proudly wearing this at City Hall today! #BellLetsTalk #breakthestigma (It's OK to talk about Mental Health)
- Be a part of the conversation Peterborough. Let's end the stigma around #MentalHealth #BellLetsTalk
- Peterborough Transit has added extra Handi-Van service for this event: Accessibility & Inclusion Community Dialogues

Retweets:

- OntarioAccessibility @ONAccessibility Feb 13 Remember to join us in tomorrow's webinar focusing on the #accessible Employment Standard. For registration: <http://bit.ly/2k8D54S> #AODA
- OntarioAccessibility @ONAccessibility Feb 3 Our free & interactive webinars are the best way to expand your knowledge on #accessibility & compliance! <http://bit.ly/2jkYMO3> #AODA
- OntarioAccessibility @ONAccessibility Jan 23 Hurry up! EnAbling Change program closes in 3 days. Apply now to help make ON #accessible. #ECPa11y <http://bit.ly/1gCoZAN>
- PTBO Wellness Centre @PSWC1 Jan 20 Lunch & Learn Talk: Heads Up for Healthier Brains @AlzheimerPKLNH Jan 23, 12–1 pm. Space available, register by 12 pm TODAY @CityPtbo #ptbo
- Ptbo Memorial Centre @PtboMemCentre Jan 13 @CityPtbo we continue to enhance the customer experience while attending events @PtboMemCentre. New way finding signage installed.#PMCRocks
- Ontario Economy @ONeconomy Jan 10 Is your business #accessible? We can help you comply with Ontario's Accessible Employment Law. To learn more visit <http://ontario.ca/AccessibleEmployment>

- CPD- Active Together @PTBOCPD Jan 10 New Year's fitness resolution made easy! #ptbo Come try #wheelchair curling @PtboSnofest - Jan. 14 More info at <http://bit.ly/2iB16Ai>

Accessibility Reviews

The best way to remove barriers is to prevent them. The Accessibility Office provides formal reviews during the planning and design stages of all City projects, including projects related to buildings, public spaces, services, documents, websites, by-laws, plans and policies. Recent reviews and research include:

- Barnardo Park Rehabilitation Project Community Meeting: ensured the venue and communication material were accessible,
- George Street Improvement project: reviewed Water Street at Sherbrooke Street intersection details,
- Assistive listening systems: investigated new system and device options for various meeting rooms,
- Charlotte Street reconstruction project (Park Street to Water Street): reviewed conceptual options and provided accessibility feedback on various details,
- Curb cuts at uncontrolled crossings: investigated best practices,
- Electronic forms: attended a webinar on various tools to make accessible forms,
- Corporate software training: investigated options to continue accessible document training program,
- Bethune Street reconstruction: reviewed the Transportation Assessment report,
- Outdoor exercise equipment: reviewed proposal by Peterborough Rotary Club,
- Age-Friendly Peterborough Plan: formatted the draft plan as an accessible document,
- Riverview Park and Zoo: consulted on service counter renovations for the snack bar.

Events

Text to 911 Celebration: Peterborough Police Service and Peterborough Fire Services are now equipped to receive emergency calls for service via Text with 9-1-1 from people who are deaf, hard of hearing, or speech impaired. A celebration to provide awareness to the community regarding this important service will take place:

Friday, March 3, 2017
2:00 p.m. to 2:30 p.m.
Doris Room, City Hall

Interpreting services will be available at the event.

Resources

The Accessibility Office actively monitors accessibility resources to assist in research, implementation and education:

- [Accessibility Guidelines for Sensory Loss](http://www.deafblindontario.com/index.php?option=com_content&view=article&id=271&Itemid=770&lang=en)
(http://www.deafblindontario.com/index.php?option=com_content&view=article&id=271&Itemid=770&lang=en)

The Accessibility Guidelines for Sensory Loss is an essential resource if you are a builder, member of an accessibility committee or government agency, or work in a recreation centre, nursing home or other facility. The guide includes a DIY (Do-it-Yourself) section to improve accessibility in environments used by any individual with sensory loss.

Submitted by,

Trish Reed
Accessibility and Communication Specialist

Contact Names:
Trish Reed
Accessibility and Communication Specialist
Phone: 705-705-742-7777 extension 1785
Toll Free: 1-855-738-3755
Fax: 705-876-4607
E-mail: treed@peterborough.ca

Mark Buffone
Accessibility Compliance Coordinator
Phone: 705-742-7777 extension 1630
Toll Free: 1-855-738-3755
Fax: 705-876-4607
E-mail: mbuffone@peterborough.ca