



City of
Peterborough

To: Members of the Accessibility Advisory Committee

From: Trish Reed, Accessibility and Communication Specialist

Meeting Date: October 5, 2016

Subject: Report AAC16-048
Social Services Division Update

Purpose

A report to update the Accessibility Advisory Committee on office renovations at the Social Services Building (178 Charlotte Street), as well as the Brock Mission temporary location and future new build.

Recommendation

That the Accessibility Advisory Committee approve the recommendation outlined in Report AAC16-048 dated October 5, 2016, of the Accessibility and Communication Specialist as follows:

That the presentation by the Manager of Social Services with respect to office renovations at the Social Services Building (178 Charlotte Street), as well as the Brock Mission temporary location and future new build, be received for information.

Budget and Financial Implications

There are no budgetary or financial implications associated with the recommendation.

Background

Office renovations at 178 Charlotte Street Peterborough

To improve accessibility for staff and clients served at the Social Services Building (178 Charlotte Street), office renovations have been completed. Phase 1 included:

- Reception area
- 2nd floor staff offices and Employment Resource Centre.

The following accessible features were incorporated during the renovation and comply with the latest Ontario Building Code requirements where applicable:

- Increased space for desk side interviewing that allows for wheelchairs or mobility aids
- Accessible public universal washrooms
- Accessible interview rooms and a secure room on the first floor near reception
- Signage improvements
- Elevator lighting and audio call
- Sit-stand desks for staff
- Addition of a first floor reception area
- Automatic sensor on main door and additional automatic door openers throughout the building.

The renovation also resulted in a reduced reliance on interview rooms by moving to desk side interviewing, a customer service enhancement.

Brock Mission

The City of Peterborough is the primary funder of the Emergency Shelter programs operated by Brock Mission. The Men's program on Murray Street will be moving to a temporary location at St. Paul's Church (120 Murray Street) as of approximately October 1, 2016. The temporary location at St. Paul's Church is having some renovations to complete accessibility upgrades before moving in (accessible washroom and shower).

The next step will be a new build at the current site of 270 Murray Street, which will allow for fully accessible shelter space for 30 people. The Emergency Shelter program will provide accessible washrooms and showers. There are 15 single room occupancy units included in the new facility and two of these units will have accessible washrooms and showers. The overall accessibility will be improved from this new build, which includes elevators that will be more reliable than the current location.

Submitted by,

Trish Reed
Accessibility and Communication Specialist

Contact Name:
Trish Reed
Accessibility and Communication Specialist
Phone: 705-705-742-7777 extension 1785
Toll Free: 1-855-738-3755
Fax: 705-876-4607
E-mail: treed@peterborough.ca