



City of
Peterborough

To: Members of the Accessibility Advisory Committee

From: Trish Reed, Accessibility and Communication Specialist

Meeting Date: March 2, 2016

Subject: Report AAC16-017
Handi-Van Update

Purpose

A report to introduce a presentation by the Manager of Transportation regarding the Handi-Van.

Recommendation

That the Accessibility Advisory Committee approve the recommendation outlined in Report AAC16-017 dated March 2, 2016, of the Accessibility and Communication Specialist as follows:

That the presentation by the Manager of Transportation be received for information.

Budget and Financial Implications

There are no budgetary or financial implications associated with the recommendation.

Background

The Handi-Van is a special transit service for people that cannot take the regular buses due to mobility impairments. Handi-Vans are fully wheelchair accessible. The service is provided door to door on an appointment basis. A person must be registered as a Handi-Van user before making a booking.

A new Handi-Van booking system was implemented in 2015 to increase the capacity of the service. The Transportation Manager regularly attends the Transportation Sub-Committee meetings to provide updates on service and receive feedback from the Sub-Committee on concerns with traditional transit and Handi-Van service. Many of the concerns are related to the issue of capacity.

Submitted by,

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Accessibility and Communication Specialist

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