



Peterborough Public Library

To: Library Board of Trustees

From: Jennifer Jones, Library CEO

Meeting Date: September 11, 2018

Subject: Report PPL18-045
Security Services – update

Purpose

A report to provide the Board with an update on the status of the Security Services at the Library.

Recommendation

That the Library Board approve Report PPL18-045, dated September 11, 2018 of the Library CEO, as follows:

That the report be received for information

Budget and Financial Implications

There are no budget or financial implications resulting from the approval of the recommendation of this report.

Background

Security services at the library have been in place since April 2018. There were a number of concerns and issues raised with the original company hired to provide these services and the current provider replaced them effective June 18, 2018.

As approved at the May 29, 2018 Library Board meeting, a request will be made in the 2019 budget to expand security services to all library operating hours (Report PPL18-033).

Month	Total incidents reported	Occurred with security on site	Comments
March	13	n/a	Security services officially began April 1, 2018.
April	6	1	1 of these incidents involved the police (drug related – trespass notice issued by the Library CEO).
May	6	1	1 incident was a call to 9-1-1 for an ambulance, the others were minor disturbances and breaches of the code of conduct.
June	3	0	All reported incidents took place during the day and were handled by staff.
July	8	2	All reported incidents took place during the day and were handled by staff. Evening security log showed warnings issued, but not major incidents.
August	7	1	2 calls to 9-1-1 for paramedics for possible overdose situations. Evening security log showed various warnings issued, but no major incidents reported.

It is worth noting that there may have been unreported incidents in the evening prior to June 18, 2018 as there was no information transferred from the original security company to library staff. The current company maintains a log book in which they record daily as of June 28, 2018.

The most common notes in the log book so far are asking people to not smoke in front of the entrance doors or on the bench in front of the library, minor noise disturbances, people sleeping, and beer cans being found in the bathrooms.

Overall, it appears that there has been a reduction in the number of reported incidents at the library since security services began.

Submitted by,

Jennifer Jones
Library CEO

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