



City of
Peterborough

To: Members of the Arenas Parks and Recreation Advisory Committee

From: Heather Stephens, Service Area Manager, Recreation Programs and Partnerships

Meeting Date: April 21, 2026

Report: Community Programs and Customer Service Update, Report APRAC26-012

Subject

A presentation from the Service Area Manager, Recreation Programs and Partnerships to the Arenas, Parks and Recreation Advisory Committee to provide an update on community programs and customer service.

Recommendation

That the Arenas, Parks and Recreation Advisory Committee approve the recommendation outlined in Report APRAC26-012, dated April 21, 2026, of the Service Area Manager, Recreation Program and Partnerships as follows:

That the presentation by the Service Area Manager, Recreation Programs and Partnerships be received for information.

Background

The Service Area Manager, Recreation Programs and Partnerships will provide an overview of the community programs and customer service area work plan for 2026 through a presentation at the April 21, 2026, meeting. Advisory Committee meeting

Strategic Plan

Strategic Pillar: Community & Well-being

Strategic Priority: Aligns with the Community and Well-being Pillar which reads, "Foster community resiliency, neighbourhood identity, civic pride, sense of belonging, and intercultural harmony. Enhance and protect the health, safety, and wellbeing of all in our city. Provide robust, affordable, and accessible sport, recreation, wellness, the arts, and social programs for people of all ages and abilities."

Budget and Financial Implications

There are no financial implications associated with the recommendations of this report.

Conclusion

The presentation for the Arena, Parks and Recreation Advisory Committee on the Community Programs and Customer Service work plan will be provided for information purposes. Questions related to the presentation content can be directed to staff for clarification.

Submitted by,

Heather Stephens
Service Area Manager, Recreation Programs and Partnerships

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