

To: Members of the General Committee

From: Richard Freymond, Commissioner, Finance & Corporate

Support Services

Meeting Date: March 10, 2025

Report: Supply and Installation of Eight Radio Consoles for Fire

Services and Police Services for the Next Generation 9-1-1

implementation, Report FCSIT25-001

Subject

A report to recommend the award for the supply and installation of eight radio consoles at Fire Station 3 located at 839 Clonsilla for Fire Services and Police Services NG911 Backup Centre.

Recommendation

That Council approve the recommendation outlined in Report FCSIT25-001, dated March 10, 2025, of the Commissioner of Finance and Corporate Support Services, as follows:

That the supply and installation of eight radio consoles, to support the Next Generation 9-1-1 implementation, be awarded to Bearcom Canada Corp. PO Box 4550 Stn. A Toronto, ON, M5W 4R7, at a cost of \$219,365.20 plus HST of \$28,517.47 for a total of \$247,882.67.

Executive Summary

 The solicitation process is a Non-Standard Procurement. Bearcom Canada Corp. supplies communications equipment to Fire Services and is the sole service provider of the radio consoles, ensuring compatibility with the existing consoles.

Background

As detailed in Report FCSIS24-001 Next Generation 9-1-1 Update, dated January 8, 2024, the City, Police and Fire are working together to implement a Next Generation 9-1-1 (NG 9-1-1) solution. The project has advanced significantly and is scheduled to be operational by May 2025. Although the main body of technological work has been managed through the City's NG 9-1-1 Call Handling Solution provider (Intrado), multiple ancillary purchases are required to fully implement the project. Eight radio consoles for Fire Services and Police Services at the new backup centre will allow Police and Fire Services to communicate on their existing radio infrastructure so that Communicators can dispatch emergency calls to frontline personnel.

Report FS18-001, dated November 7, 2018, RFP P-14-18 for Radio Dispatch Console System was awarded to Bearcom Canada Corp. for the supply and installation of the fire communications equipment including station paging equipment, radio systems and dispatch consoles. Compatible equipment is needed to connect to this existing equipment at the current dispatch centre.

As per Chart 2, Procurement By-law 24-077, a non-standard procurement that exceeds \$100,000 must be approved by Council.

Strategic Plan

Strategic Pillar: Community & Well-being

Strategic Initiative: Enhance and protect the health, safety, and well-being of all in

our City.

Engagement and Consultation

Fire Services, Police Services, NG911 Steering Committee and Technical Working Group and Materials Management were consulted in the procurement process.

Budget and Financial Implications

The net \$223,226.03 requirement can be accommodated within the approved Capital Budget of the Next Generation 9-1-1 Project (Q#19-104).

Conclusion

Using radio dispatch equipment that is compatible with existing infrastructure is critical to the success of the location as a backup centre.

Submitted by,

Richard Freymond Commissioner, Finance and Corporate Support Services

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