

From: [REDACTED]
To: Jennifer Jones" <jjones@peterborough.ca>
Date: 2018/05/20 2:44 PM
Subject: Closure on SUNDAY May 20th

Closure on SUNDAY May 20th

Survey Information

Site:	Library
Page Title:	Contact Us
URL:	http://www.ptbolibrary.ca/About_Your_Library/Contact_Us.htm
Submission Time/Date:	5/20/2018 2:43:21 PM

Survey Response

GENERAL ONLINE CONTACT	
PLEASE NOTE: This form is for general information requests only. For all matters related to your Library account, please call the Library at 705-745-5382. Book renewals can be done through the Access My Account button on the top right corner of your screen	
Who would you like to contact?	<div><input type="text"/></div> <div>Jennifer Jones</div>
Name	Lisa [REDACTED]
Email	[REDACTED]
Phone	[REDACTED]
Extension	
Subject	Closure on SUNDAY May 20th
Information Request	If the holiday is Monday why are you closed on the Sunday. As a taxpayer, A lot of people showed up today, to the taxpayer funded library, to find it closed. I guess we need to take our concern to the City. Not a good policy. Everyone else is working that is regularly open Sunday. Terrible customer relations.

From: [REDACTED]
To: Jennifer Jones
Date: 2016-09-01 10:09 AM
Subject: Fwd: Re: Library Notice -feedback

>>> [REDACTED] Wednesday, August 31, 2016 7:36 PM >>>
The people running the library do realize that Labour Day is singular, not plural right? Given that it is the only institution I have heard of which takes off two days for Labour Day I thought it might be possible that there was a misunderstanding on the part of management! :)

Sent from my iPad

> On Aug 31, 2016, at 5:41 PM, e-library@peterborough.ca wrote:

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> Wednesday, 31 August, 2016

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>

> Peterborough, Ont

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> Dear [REDACTED],

> Please be advised that all Libraries will be closed Sunday and Monday, September

> 4-5 in observance of Labour Day. While the Main branch is in our temporary home at

> Peterborough Square there will be no access to our book drop when the library

> is closed. We will reopen on Saturday July 2nd at 10:00 am.

>

> Although our physical libraries will be closed, our online library is always

> open. You can download e books, music, magazines, movies and more by

accessing

> our online library is always open. You can download ebooks, music, magazines,

> movies and more by accessing our downladables page here

[https://protect-us.mimecast.com/s/NVqDBYfW1D2tx?domain=peterborough.](https://protect-us.mimecast.com/s/NVqDBYfW1D2tx?domain=peterborough)

> [https://protect-us.mimecast.com/s/bAVmBDs31NWc6.](https://protect-us.mimecast.com/s/bAVmBDs31NWc6)

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> Have a wonderful long weekend from all the staff at PPL!

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