2021 Shared Services Budget Overview

Peterborough Regional Liaison Committee

October 15, 2020

Overview

1. Opening Comments - Timeline
2. Provincial Offences Office budget
3. Social Services budget
4. Peterborough County-City Waste Management Facility

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Provincial Offences Office

Provincial Offences Office

	2020	2020	2021	2020-2021
	Approved	Actual	Budget	Variences
GROSS REVENUE	$2,350,000	$1,954,000	$2,170,000	-8%
EXPENDITURES	$1,396,819	$1,348,141	$1,482,423	6%
NET REVENUE	$953,181	$605,859	$687,577	-28%
COUNTY SHARE	$522,343	$333,828	$378,855	-28%
CITY SHARE	$430,838	$272,031	$308,722	-28%

The State of POA Office

- The number of charges filed is anticipated to reach pre- COVID levels in 2021 with the cancellation of the City Police 72 hour program and the expansion of e-ticketing by both the City and Provincial police agencies
- Active collection of defaulted fines was suspended by an order of the Chief Justice of Ontario effective March 16, 2020. The collection of all fines is expected to resume December 1, 2020
- The City continues to work with the government to reopen court proceedings using remote technology by December 2020. The target date for the resumption of in person proceedings is January 25, 2021

Questions on Provincial Offences Budget

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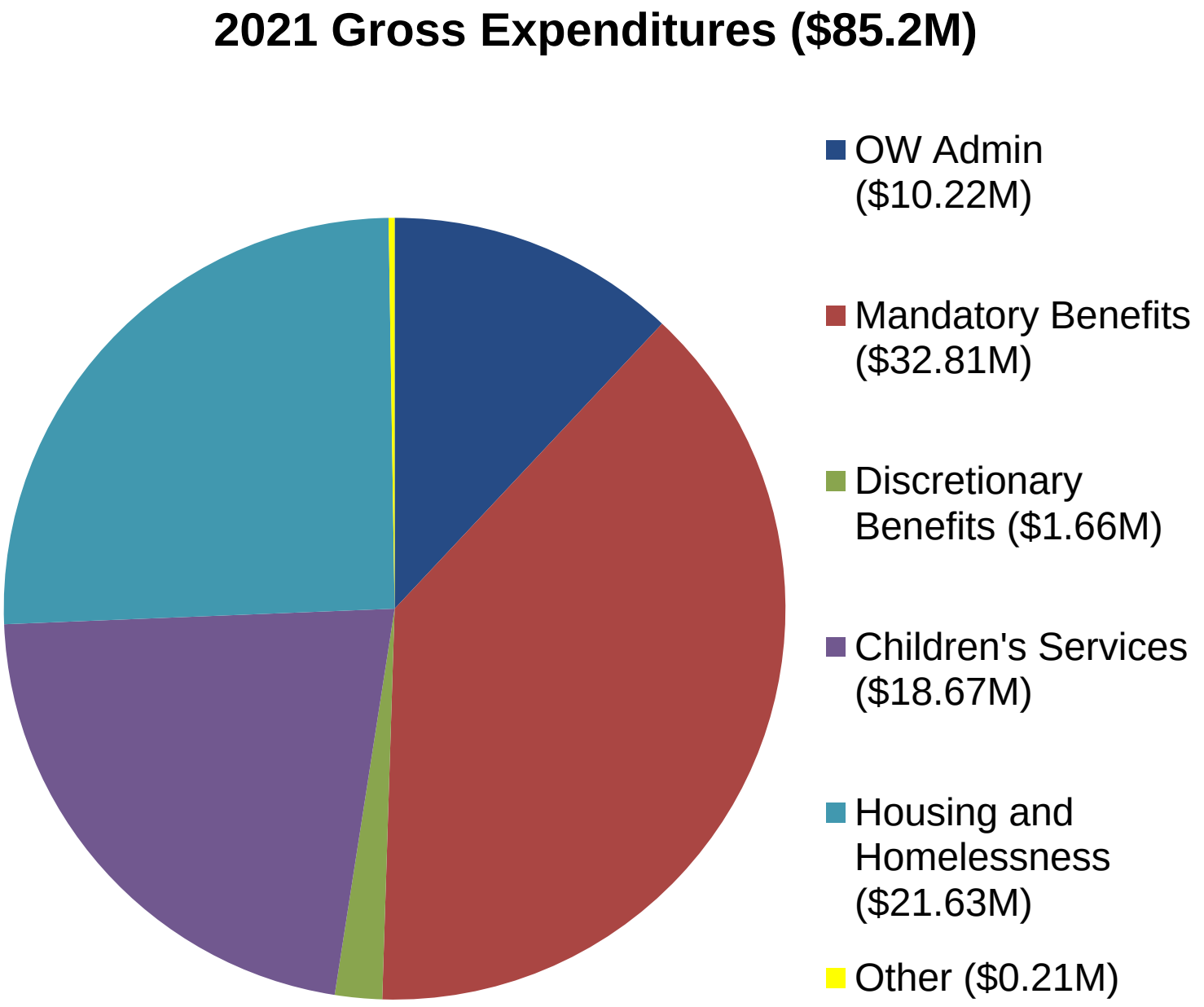
Social Services

The State of Social Services

- Provincial Government –funding changes announced in 2020 budget continue to impact Social Services budget
- 2019 KPMG Review of the Social Services Division through the Provincial Audit and Accountability Fund
- Redesign of Social Services Division in 2020 to meet challenges, integrate all services and optimize client service strategies
- Social Assistance Modernization Initiatives impact Ontario Works
- Employment Service System Management Prototype community

Social Services Gross Operating Expenditures



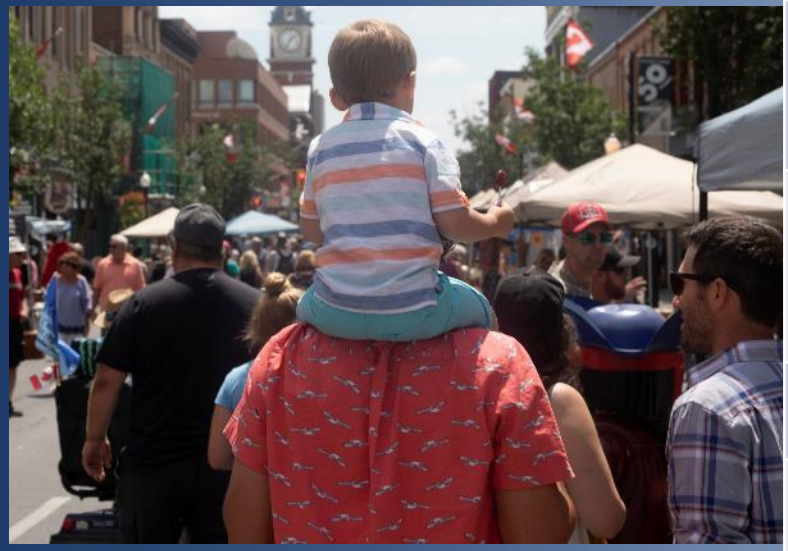
Community Development Program

Expenditures	Provincial and Other Revenue	County Share	City Share
$427,594	$10,000	$190,691	$226,903
2.1%	0.0%	2.2%	2.1%

Social Services Operating Budget

Service Area	Expenditures	Provincial and Other Revenue	County Share	City Share
Social Assistance	$44,912,151	$39,766,318	$832,249	$4,313,584
Children's Services	$18,666,053	$16,264,366	$768,441	$1,633,246
Housing & Homelessness	$21,625,875	$9,892,805	$6,053,495	$5,679,574
Total	**$85,204,079**	**$65,923,489**	**$7,654,185**	**$11,626,404**
Change from 2020	**-0.3%**	**-0.7%**	**0.6%**	**1.3%**

Social Assistance



Service Area	Expenditures	Provincial & Other Revenues	County Share	City Share
Ontario Works Administration	$10,223,452	$5,631,200	$780,683	$3,811,569
OW Mandatory Benefits	$32,814,912	$32,814,912	$0	$0
Discretionary Benefits	$1,663,787	$1,208,206	$34,666	$420,915
Homemakers and Poverty Reduction Initiatives	$210,000	$112,000	$16,900	$81,100
Total	**$44,912,151**	**$39,766,318**	**$832,249**	**$4,313,584**
Change from 2020	**0.8%**	**1.2%**	**-0.5%**	**-2.2%**

Social Assistance

- **Cost share** 83% city: 17% county based on ongoing caseload
- **Staffing** – 2020 restructuring to address Provincial funding loss
- **Social Assistance modernization:**
  - reloadable payment cards
  - 2021 digital application for OW
  - “My Benefits” client portal
  - Client File Digitization Program
- Transfer of Recreation Benefits subsidy

The State of Ontario Works

- Provincial Social Assistance changes—rules simplification, “digital first,” modernization initiatives
- Provincial Government Announcements related to budget:
  - Administration expenses at 2018 actuals until 2022 when a new funding formula developed
  - Reduction of 22% Provincial administration funding related to Employment Transformation
- City response
  - Restructuring of roles and organizational changes to focus on service integration across Division and people-centered services
  - Net loss of 11 staff positions & $800,000 in client employment benefits
  - Leveraged Provincial Social Assistance Modernization initiatives to reduce costs

The State of Ontario Works

- Muskoka-Kawarthas Region selected as prototype community for the provincial Service System Management Role—open application process
- Fleming College was successful applicant
- **Implications** to Social Assistance—effective January 1, 2021 focus will shift from Employment Assistance program to Life Stabilization and funding will be reduced

Children's Services

Service Area	Expenditures	Provincial & Other Revenues	County Share	City Share
Children's Services Admin	$617,119	$308,560	$98,739	$209,820
Directly Operated Child Care	$2,155,744	$1,591,541	$180,545	$383,658
Expansion Program	$1,967,834	$1,563,185	$129,438	$275,211
Core Funding	$11,875,606	$10,785,041	$348,981	$741,584
EarlyON Child and Family Centres	$1,262,727	$1,262,727	$0	$0
Early Learning Child Care	$787,023	$753,312	$10,738	$22,973
Total	**$18,666,053**	**$16, 264,366**	**$768,441**	**$1,633,246**
Change from 2020	**-1.3%**	**-2.9%**	**12.6%**	**9.0%**

Children's Services

- 2020 cost share 69% City, 31% County
- 2021 cost share 68% City, 32% County
- Continue to work with Early ON Centres, Child Care providers
- Led COVID Emergency Child Care responses and reopening processes and protocols

The State of Children's Services

Provincial Government –Funding changes announced in the 2019 budget

Jan 1, 2021—CMSM's continue to cost share changes to fund Expansion Plan and required to cost share all administration funding at a rate of 50/50

Jan 1, 2022—the threshold for allowable administration funding will be reduced from 10% to 5% in addition to the other ongoing cost sharing requirements

Action: reduced staffing by 1 Children's Services Case Manager effective January 1, 2021

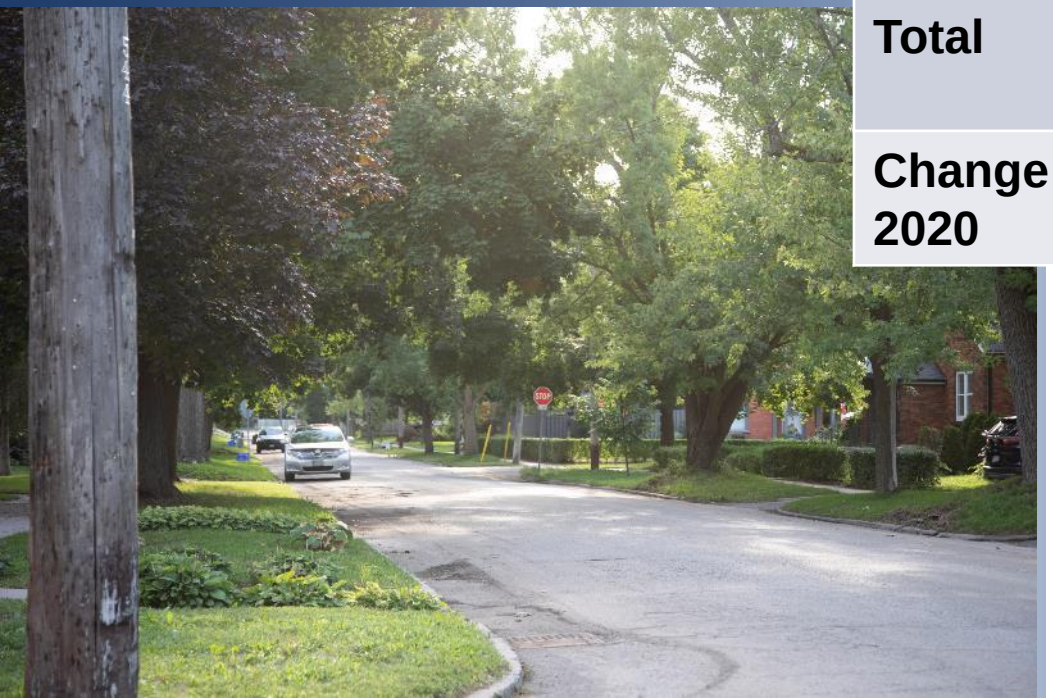
>reviewed all admin lines to find efficiencies

Implication: further cuts to administration will have to be found or additional municipal funding will continue to be required in 2022

Required work as Service Manager has not reduced

Housing and Homelessness

Service Area	Expenditures	Provincial & Other Revenues	County Share	City Share
Housing	$15,854,018	$5,245,634	$5,845,245	$4,763,138
Homelessness Services	$5,771,857	$4,647,171	$208,250	$916,436
Total	**$21,625,875**	**$9,892,805**	**$6,053,495**	**$5,679,574**
Change from 2020	**-1.8%**	**-4.5%**	**-0.6%**	**2.0%**



Housing

Service Area	Expenditures	Provincial & Other Revenues	County Share	City Share
Housing Administration	$974,168	$17,000	$527,400	$429,768
Peterborough Housing Corp	$3,804,000	$819,070	$1,644,696	$1,340,234
Rent Supplement Programs	$2,203,250	$615,428	$874,890	$712,932
Non-Profit and Native Housing Providers	$7,015,000	$2,324,969	$2,584,207	$2,105,824
Housing Resource Centre	$314,000	$0	$173,014	$140,986
Housing Access Peterborough	$74,479	$0	$41,038	$33,441
Special Program Funding DOOR	$250,000	$250,000	$0	$0
Special Program Funding IAH	$1,219,121	$1,219,167	$0	$0
Total	**$15,854,018**	**$5,245,634**	**$5,845,245**	**$4,763,139**
Change from 2020	**-4.5%**	**-10.5%**	**-0.6%**	**-1.8%**

Homelessness

Service Area	Expenditures	Provincial & Other Revenues	County Share	City Share
Home For Good	$983,236	$983,236	$0	$0
Homelessness	$4,788,621	$3,663,935	$208,250	$916,436
Total	**$5,771,857**	**$4,647,171**	**$208,250**	**$916,436**
Change from 2020	**6.6%**	**3.4%**	**0.0%**	**28.2%**

Housing

- Increase of $50,000 in rent supplements as part of ongoing commitment to Rent Choice Rent Supplement Program
- Families into city-owned properties
  - 3 families 1 that was living rough
  - other units available by end of year
- 5 men with disabilities moved into independent living at the Mount
- McRae Phase 1 occupancy—Homeward Bound & Child Care Centre
- Transitioned Housing Wait List in house as part of transformation to integrated service

The State of Housing

- 5 Year Review of 10 Year Housing and Homelessness Plan approved by Ministry of Municipal Affairs and Housing, City and County Councils in 2020—includes Housing Forecast by unit needs from 2019 to 2029 across the City and County
- Brock Mission rebuild due to open May 2021—30 Shelter Beds and 15 PSH Units
- Continuing pressures on housing availability across the spectrum
- Building Condition Assessments for Non-Profit Providers completed in 2020

Homelessness

- Built for Zero Community focused on ending chronic homelessness by 2025—Leadership group working together using Shared Principles and will be expanded to an **Ending Homelessness and Staying Housed Working Group** shortly
- 2020 COVID-19 responses saw a high level of movement and pressures to the shelter system
- On average housing 39 people per month with Built for Zero partners
- Rapid Rehousing and housing directly from the shelter system showed successes

The State of Homelessness

- On average housing 39 people per month (Jan to Sept) through Built for Zero process (2019 average was 28 per month)
- Provincial Government –received letter confirming all Homelessness funds for 2 Years
- Received 2 rounds of Social Services Relief Funding in 2020 to support enhanced COVID homelessness responses
- Despite COVID pressures, development of shelter and service standards and supporting transformation of the shelter system continues

Capital Projects

Capital projects (Incentives for Affordable Housing and Capital Repairs) using reserve funding and underspent 2020 funds for 2021

No municipal contribution requested this year

Total Social Services Costs

Service Area	Expenditures	Provincial and Other Revenue	County Share	City Share
Operating Budget	$85,204,079	$65,923,489	$7,654,185	$11,626,404
Capital Budget	$1,173,000	$1,173,000	$0	$0
Total	**$86,377,079**	**$67,096,489**	**$7,654,185**	**$11,626,404**

Questions on Social Services Budget

Peterborough County-City Waste Management Facility

Peterborough County-City Waste Management Facility

2021 Operating Budget

- Operating costs are shared 50/50 between City and County (anticipate a 68% decrease in operating cost share)
- Significant pressure on operating costs through renewal of operating and service contracts
- Increased costs offset by phased increased tipping fees moving toward the full cost recovery

Peterborough County-City Waste Management Facility

2021 Capital Budget

- Capital costs are shared 50/50 between City and County

- Planned Capital work includes:
  -Expand landfill gas collection system
  -Cell 4 design and construction
  -Relocate clean excess soil
  -Public drop-off concrete rehabilitation

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Our History - Your Future

Questions