

# STRATEGIC DIRECTION- ENDING HOMELESSNESS AND STAYING HOUSED

**Goal:** Prevent and End Homelessness

**Target:** By 2025 Peterborough will achieve Functional Zero for Chronic homelessness.

**VISION:** We will eliminate long-term homelessness and ensure quality housing that all residents can afford by engaging those in need, enhancing community and partner involvement and leveraging resources from the community, private sector and government.

## KEY ACTIONS

1. All relevant partners will be engaged in implementing a performance framework based on best practices and Housing First principles.
2. An effective coordinated access system and By-Name Priority List will be key to achieving Functional Zero and ensuring the needs of the most vulnerable are addressed first.
3. Resources will be dedicated to getting people housed and engaging landlords.
4. Supports for stable and successful housing will be reviewed, a needs assessment will be conducted, and the right supports will be matched to the people who need them most.
5. People who are homeless will be prioritized for non-market housing options in our community.
6. People will be diverted from emergency shelter into more appropriate housing options.
7. Goals and targets will be established to address the unique needs of youth and Indigenous peoples.

## STRATEGIC OUTCOMES

There are enough services, housing and shelter beds for everyone who needs them. That is, the availability of services and resources will match or exceed the demand for them from the target population.

Homelessness will be prevented and people entering the emergency shelter system will be diverted to housing.

Services will be trauma-informed and governed by best practices. This includes the voices of people with lived experience in the homelessness sector.

People needing housing and those who have homes will be more informed about their rights and strategies for stable housing. They will be empowered and supported to communicate with landlords and equipped to advocate for better living conditions.

There will be a reduction in need for emergency shelter services.

