

Accessibility Advisory Committee –

Draft Future Goals

February 05, 2020

Outdoor Spaces and Buildings

Goal	Responsibility, next steps	Priority level
Review accessibility standards that have been set by other municipalities (e.g. Oakville, Mississauga) > giving municipalities the ability to require more than legislated standards in accessibility.		
Request that the AAC is properly consulted on projects such as DePave.		
Investigate initiatives to increase access to commercial businesses > e.g. require new businesses to have zero step access.		
Investigate the possibility of providing a curb cut in middle of George Street between McDonnell Street and Murray Street leading from City Hall to Confederation Park to increase accessibility to special events.		

Transportation (Roads, Sidewalks, and Transit)

Goal	Responsibility, next steps	Priority level
Identify possible areas to use dynamic symbol for access where the International Symbol of Access is not legally required (e.g. painted on pavement, digital, signage).		
Request that staff develop accessible parking standards for on-street parking spaces to resolve issues with curb height, curb cuts, parking payment machine locations.		
Investigate the process for installing 12-inch wide contrast paint marking on Hunter Street Bridge sidewalk edges.		
Consult with City staff on the possibility of making Hunter Street Bridge more accessible and pedestrian-friendly by		

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making one side only for pedestrians and bikes, widening the sidewalks accordingly.		
Review accessibility standards set out for rideshare programs (e.g. uber, lyft). Consult with and advise staff on how to incorporate accessibility into future rideshare agreements (e.g. support animals, text/email booking options, number of accessible vehicles).		

Housing

Goal	Responsibility, next steps	Priority level
The Committee underscored the importance of accessible affordable housing. Request a meeting with City staff to discuss the importance of including accessible housing options when possible with municipal housing projects.		
Consider how the Committee can raise awareness with developers of the market for accessible housing.		

Employment

Goal	Responsibility, next steps	Priority level
Consult with City staff to learn about appropriate workspace modifications available to City staff.		

Information and Communication

Goal	Responsibility, next steps	Priority level
Consult with City staff to find out more about existing year-round amenities on trails and at bus shelters. Find out process associated with providing more amenities such as heating in sheltered stops; garbage, recycling, green bins at all locations.		
Consult with City staff to find out if benches, shade shelters could be identified on a mapping application using GPS		

Goal	Responsibility, next steps	Priority level
coordinates that would allow users to be notified of the location of amenities.		

Customer Service

Goal	Responsibility, next steps	Priority level
Liaise with City staff to discuss the importance of customer service access for people who are deaf and hard of hearing: ensure there is an option to contact a person using email or SMS - phone numbers should not be the only default contact method provided.		
Investigate ways to improve amenities for service animals: relief areas, watering stations, play areas, signage.		
Investigate ways to raise awareness of supports that businesses and organizations can offer for service animals.		

Other

Goal	Responsibility, next steps	Priority level
Consult with City staff to find out next steps to having accessibility requirements added to zoning by-law.		
Partner with organizations to educate businesses on the business case for accessibility.		