To: Members of Arenas Parks and Recreation Advisory Committee

From: Sue Warrington, Arena Division Manager

Meeting Date: Tuesday, May 21, 2019

Subject: Report APRAC19-010

Arena Division Ice Allocation Policy

Purpose

A report to recommend the endorsement of an Ice Allocation Policy for the Arena Division.

Recommendation

That the Arenas Parks and Recreation Advisory Committee approve the recommendation outlined in Report APRAC19-010, dated May 21, 2019, of the Arena Division Manager, as follows:

That the Ice Allocation Policy, as set out in Appendix A to Report APRAC19-010, be endorsed.

Budget and Financial Implications

There is no budget or financial implication resulting from the approval of the recommendation of Report APRAC19-010.
Background

To follow up from the previous update provided through Report APRAC18-017 - Arena Ice Allocation Policy Update dated September 18, 2018, the draft policy has now been incorporated into the corporate policy format and is attached as Appendix A. The Ice Allocation Policy sets out the framework for the City of Peterborough to provide for the equitable, reasonable and fair distribution of prime time ice to all user groups in the community. This policy has been developed to respond to current demand, projected growth, changing utilization patterns, shifting demographics, market supply and to ensure the successful management of the City’s inventory of ice, optimizing facility utilization.

To recap, a collaborative and practical application approach was used to develop the City’s policy. This approach consisted of the creation of draft procedures that would become components of the policy by adapting the research material gathered and identifying our community requirements, gradual implementation of specific procedures, consistent consultation with user groups and periodic update reports to the Arenas Park and Recreation Advisory Committee (APRAC). The process involved staff consulting with all user groups and working closely with the three main minor hockey organizations, which are the Peterborough Hockey Association (PHA), Peterborough Girls Hockey Association (PGHA) and Peterborough Minor Hockey Council (PMHC).

Following the completion of the Arena Needs Assessment Study in 2014, the practical application approach to develop the City’s policy began immediately during the 2015/16 Fall/Winter Season. This approach had staff actively working through procedural components of the proposed policy with all user groups in order to define the best practices for our community. Major shifts made in the ice allocation process during this first season began to address inequities in the ice allocation process, replacing the previous practice of “grandfathering” and “first right of refusal”.

The minor hockey organizations have been receptive to using the new allocation formula introduced in the 2016/17 Fall/Winter Season that is based on membership numbers, levels of play and number of teams. Implementation of this new allocation method resulted in the streamlining of minor hockey developmental ice requirements, reducing their overall total number of hours per week, allowing for further balancing of inequities to be achieved over the past three Fall/Winter Seasons.

A draft Tournament Requirements procedure has also been in practice since the 2017/18 Fall/Winter Season, providing the process to follow regarding tournament requests, liability insurance requirements and other information such as how retail vendors can obtain a Temporary Traders License to sell their merchandise and provide their services in City facilities (Appendix B). A draft Ice Exchange procedure has been in practice since the 2017/18 Fall/Winter Season that allows the three main minor hockey organizations to exchange ice among their groups when they experience a conflict (such as teams being away for a tournament) and are unable to use some of their ice time (Appendix C).
The practice of holding open user group sessions on an annual basis with all groups began in 2015 with the intent to open new lines of communication between and among user groups and City staff. These user group sessions continue at least annually and assist City staff to get a better understanding of each group’s needs. These sessions also provide an opportunity to discuss and review the areas of detail included in the City’s proposed allocation policy, obtaining valuable input year over year, with annual updates provided to APRAC.

### Chart 1 – Consultation Sessions and APRAC Meeting Updates

<table>
<thead>
<tr>
<th>Meeting</th>
<th>Reference</th>
<th>Date</th>
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<tbody>
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<td>APRAC</td>
<td>APRAC15-034</td>
<td>October 22, 2015</td>
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<td>APRAC17-028</td>
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<td>January 17, 2018</td>
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<td>User Group</td>
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Staff will continue to review the policy and associated procedures annually, making appropriate edits and developing additional procedures as required.

### Summary

An Ice Allocation Policy endorsed by the Arenas Parks and Recreation Advisory Committee and subsequently approved by Council will set out the framework required for the City of Peterborough to provide for the equitable, reasonable and fair distribution of prime time ice to all user groups in the community.

Submitted by,

Sue Warrington  
Arena Division Manager

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Attachments:
Appendix A – Draft Arena Division Ice Allocation Policy
Appendix B – Tournament Requirements Procedure
Appendix C – Ice Time Exchanges by Partner Group Procedure