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Peterborough Regional Health Centre

Transforming care through investment and innovation

Dr. Peter McLaughlin, President & CEO Adair Ireland-Smith, Chair, Board of Directors Don Gillespie, Vice Chair, Board of Directors



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With an operating budget of more than \$300 million and 430 funded inpatient beds, PRHC serves Peterborough and Peterborough County, a referral population of 300,000 people in four counties, and a regional population of 600,000 in the Central East LHIN.



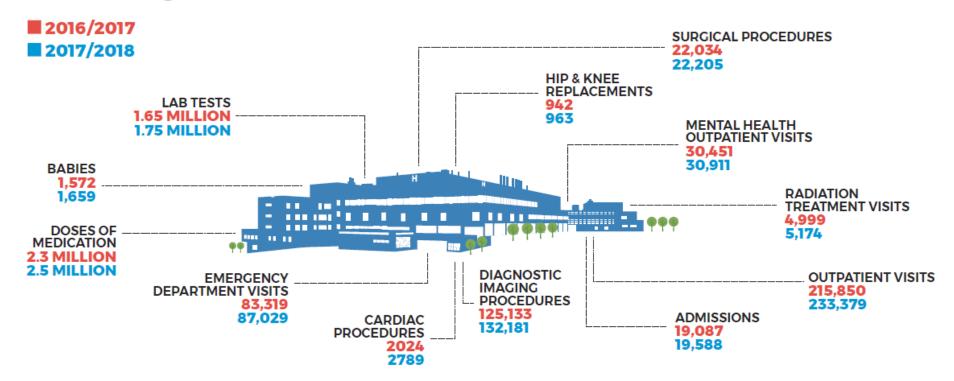








PRHC BY THE NUMBERS 2016/2017 🕶 2017/2018









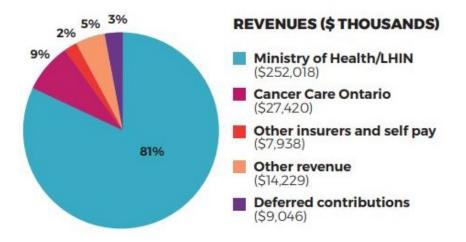


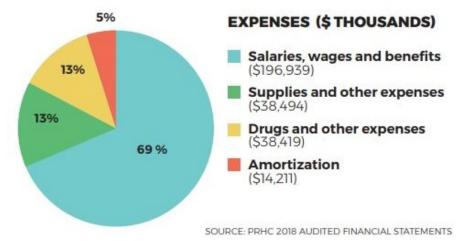
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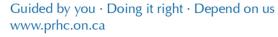




By the numbers

















Investments

- Since September 2017, PRHC has opened 36 new inpatient beds, including 12 beds dedicated to accommodating "seasonal surge" volumes
- We have also hired more than 100 new nurses (RNs/RPNs) to provide care for the significantly higher number of patients we are seeing year-round
- We have seen tangible positive results in the current surge season as a result of this planning and investment
- Our leadership, staff and physicians continue to do an excellent job of providing care and managing patient volumes that are frequently at or above 100 per cent of our funded bed capacity.





Stroke Distinction

In October 2018, Accreditation Canada awarded Peterborough Regional Health Centre with Stroke Distinction – a designation



indicating that PRHC "has demonstrated national leadership in the provision of high-quality stroke care."

Stroke Distinction is a rigorous and highly-specialized program developed in partnership with Heart and Stroke Canada, and follows standards based on Canadian Stroke Best Practices and in-depth performance indicators and protocols.











POGO Clinic

In September 2018, in partnership with POGO (Pediatric Oncology Group of Ontario) and SickKids Hospital, PRHC announced the official opening of our POGO Satellite Clinic.



Our thanks to the PRHC Foundation, and through them our generous community donors, for supporting the purchase of the necessary equipment and technology to provide care for patients in the POGO clinic.











Over the past several years, we have been working to expand our Mental Health & Addictions programs and services to accommodate increasing and evolving patient needs. New services include:

- Adult Outpatient Urgent Care Clinic
- Child & Adolescent Urgent Care Clinic
- Pilot Walk-in Mental Health Clinic for children and youth, in partnership with Peterborough Youth Services (PYS) and Kinark – coming spring 2019
- Dedicated courtyard for the Child & Adolescent Psychiatric Unit (CAPU) - currently under construction



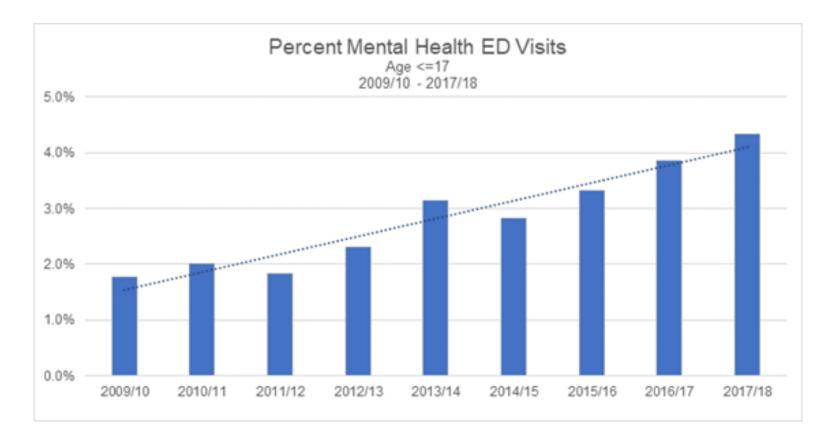






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Clinic, naloxone helping city's significant opioid problem, emergency doctor says

Peterborough Regional Health Centre has third highest rate of ER visits for opioid poisoning in new study



Dec 17, 2018 by Jason Bain Examiner Staff Writer

[Dr. Jim] McGorman explained how previously, patients in withdrawal, for example, would be treated in Emergency for their symptoms and sent on their way.

"Now, we can see them the very next day or the day after that," he said, adding patients can be booked into therapy within hours. "It is a very good response to what is going on and I hope we will see a change in the - Peterborough Examiner, December 2018 statistics."

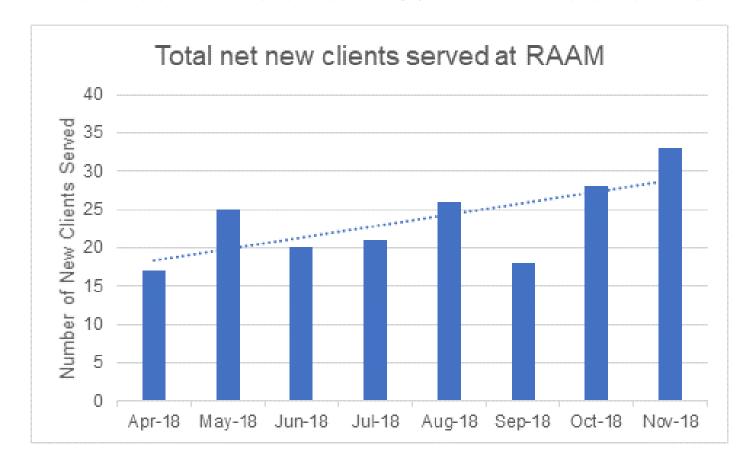






















Other recent collaborations with our community partners:

- Launch of Dual Diagnosis Collaborative Consultation Program, in partnership with Canadian Mental Health Association (CMHA) and Tri-County Community **Support Services**
- Partnership with FourCAST to provide psychiatric care in the community for complex mental health and addictions patients





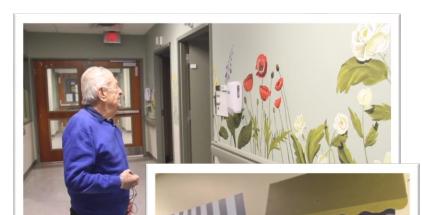




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The healing power of art



Mural on **Transitional** Care/ **ALC Unit**

Pediatric Outpatient (POP) Clinic "Smilezone"















The healing power of art



CHEX News

37 mins · 🔇

New art murals at Peterborough Regional Health Centre helping patients, especially those with dementia. https://trib.al/DxFZz6X #Ptbo #Peterborough #PRHC #dementia



GLOBALNEWS CA

Art murals at Peterborough Regional Health Centre spark positive memories for patients



3 shares



Donna Blakely Every LTC facility could benefit from this incredible art work. Perhaps we could partner with art programs in our local high schools or art galleries in our communities

Like · Reply · Message · 5d





<u>Tracey Preston</u> Totally beautiful what a warm inviting atmosphere that must give the patients on the C3 unit...

Like · Reply · Message · 2d





Kathryn Hildenbrand Absolutely love the positive feel and atmosphere! It's beautiful!!!

Like · Reply · Message · 5d





Kimberly Liane Heartwarming! Thank you to the Art School and PRHC for choosing to create such a beautiful space for the residents.

Like · Reply · Message · 5d





Audrey Davies This is amazing. Congratulations to everyone that helped make it happen.

Like · Reply · Message · 5d















PRHC is committed to:

- Supporting a positive patient journey
- Being a friendly, healing environment with outstanding patient satisfaction
- Providing exemplary, evidence-based care that produces positive patient outcomes
- Having open, collaborative relationships with our community and regional partners in healthcare
- Being an efficient organization, operating from a solid financial position
- Being a learning organization
- Supporting an excellent quality of life for our people











The future of patient care

Over the coming years, we will continue to invest in:

- Our regional Centres of Excellence, including Cardiac Care, Cancer Care and Surgery
- Ongoing collaboration with our healthcare partners to improve programs and services for patients
- Technology, infrastructure and equipment hospital-wide
- Our people: Ongoing education and professional development, recognition programs, health and wellness supports
- Recruitment: Attracting top talent to join our team











Thank you.









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