

To: Library Board of Trustees

From: Jennifer Jones, Library CEO

Meeting Date: December 11, 2018

Subject: Report PPL18-065

Security Services – Interim Update

Purpose

A report to provide the Board with an update on the status of the Security Services at the Library.

Recommendation

That the Library Board approve Report PPL18-065 dated December 11, 2018 of the Library CEO, as follows:

That Report PPL18-065 be received for information.

Budget and Financial Implications

There are no budget or financial implications associated with the recommendations of this report.

Background

Security services at the library have been in place since April 2018. As approved at the May 29, 2018 Library Board meeting, a request will be made in the 2019 budget to expand security services to all library operating hours (Report PPL18-033). The Board was also provided with an interim report at the September meeting.

Month	Total incidents reported	Occurred with security on site	Comments
September	6	3	There were 2 ambulance calls for individuals passed out that staff were unable to wake up, and a separate police visit looking for someone known to them.
October	10	3	An individual was drinking in the library at the public computers and in the washroom. They were asked to leave the first time. Same act was repeated over 3 days and the individual was banned by security guard for 3 months.
November	6	1	Minor disturbances and breaches of the Code of Conduct.

There are ongoing issues with people smoking at the main entrance, possible drug use in the washrooms, people sleeping in the library, dogs and bikes being brought into the building, and drug paraphernalia being found on the property and in the washrooms.

Submitted by,

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