



City of  
**Peterborough**

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**To:** Peterborough Public Library Board of Trustees

**From:** Jennifer Zoethout, Library Manager/CEO

**Meeting Date:** February 23, 2016

**Subject:** Report PPL16-009  
Accessibility Policies

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## **Purpose**

A report to advise the Library Board of matters concerning the proposed adoption of the City of Peterborough's Accessibility policies.

## **Recommendation**

That the Peterborough Public Library Board of Trustees approves the recommendation outlined in Report PPL16-009, dated February 23, 2016 of the Library Manager/CEO, as follows:

That the City of Peterborough's policies for Accessible Customer Service and for integrated Accessibility Standards be formally adopted for the Peterborough Public Library.

## **Budget and Financial Implications**

There are no direct budget and financial implications resulting from approval of this recommendation.

## Background

The Library has been informally operating under these policies since their creation.

Previously, the Library Manager/CEO had been directed to start working towards achieving accreditation with the Ontario Public Library Guidelines Monitoring and Accreditation Council. A formal policy framework is part of the requirements of this project. More information can be found at:

<http://www.ontariopubliclibraryguidelines.ca/>

Submitted by,

Jennifer Zoethout  
Library Manager/ CEO

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Attachment:

Appendix 1 – Policy 020 - Accessible Customer Service Policy  
Appendix 2 – Policy 030 - Integrated Accessibility Standards Policy