



City of
Peterborough

To: Members of the Joint Services Steering Committee

From: Ken Doherty, Director of Community Services

Meeting Date: March 12, 2015

Subject: Report CSSSJSSC15-003
Homelessness Coordinated Response

Purpose

A report to inform the Joint Services Steering Committee of proposed changes to the Homelessness Coordinated Response Team (HCRT) service agreement.

Recommendation

That the Joint Services Steering Committee endorse the recommendations outlined in Report CSSSJSSC15-003 dated March 12, 2015, of the Director of Community Services, as follows:

That the Mayor and Clerk be authorized to amend the service agreement from \$103,899 to \$140,899 annually with Four Counties Addiction Services Team for a three-year term (April 1, 2015 - March 31, 2018);

Budget and Financial Implications

The total cost of the Homelessness Coordinated Response Team program is increasing from \$103,899 to \$140,899 to allow for the addition of clinical outreach services to the YES Shelter for Youth and Families (YES). The additional allocation is approved within the 2015 overall homelessness municipal budget. The Homelessness Coordinated Response Team is 100% provincially funded under the Community Homelessness

Prevention Initiative (CHPI) and there is no impact on the municipal budget. The current agreement with Four Counties Addiction Services Team (FourCAST) expires March 31, 2015. The 2015-16 CHPI allocation from the Province has not been confirmed. Once the allocation is confirmed, if there is any impact related to the 2016 budget it will be addressed through the 2016 municipal budget process.

Background

In accordance with Section 9.2.3 (f) of the City's Purchasing By-law 14-127, this does not require a Bid Solicitation process. The Homelessness Coordinated Response Team has been operating in the community since April 2012. Components of the program include:

- FourCAST provides clinical outreach supports at two emergency shelters: Brock Mission and Cameron House which will now be extended to YES.
- Front line staff from FourCAST, Brock Mission, CMHA-HKPR, Cameron House, YES Shelter for Youth and Families, Housing Resource Centre and Social Services meet every two weeks to discuss specific client situations. Individual case plans are developed and appropriate referrals and connections are made with other programs and services.

The HCRT went through a facilitated community process and developed:

- A standardized common intake form
- A standardized multi-agency consent form
- Standardized client care plans
- Set regular meeting schedule and location

The team continues to meet every two weeks. The number of individuals served through HCRT is outlined below:

Year	Shelter outreach	Trustee services	HCRT referrals
2012	66	17	66
2013	68	23	96
2014	23 (Jan – Mar)	17	54

FourCAST looked at 26 new referrals in the HCRT program between January and June 2014, and captured the following information about the clients:

- The average age of the 26 participants is 40.8 years of age
- The age range is 17-83 years of age
- Fourteen participants present with concurrent disorder (mental health and addictions)
- Thirteen participants present with alcohol as one of the substance uses
- Referrals from HCRT to other community partners include: VON 360 Clinic, FourCAST, CMHA Trustee, Housing Resource Centre, Community Care and Access Centre, Hospice, Four County Crisis
- Housing placement outcomes for these clients were:
 - Cameron House Semi-Independent Living (1)
 - Rooming House (2)
 - Apartment (5)
 - Addiction Supportive Housing (1)
 - CMHA Housing wait list (1)
 - Family (1)
 - Deceased (1)
- Of the 26 participants, 11 had been hospitalized within 12 months prior

Additional outcomes of this collaborative, coordinated response include:

- Informal education and training that takes place in each of the emergency shelters as a result of having a clinical worker on site;
- Education and training for all of the front line staff at the case conference meetings every two weeks;
- Greater awareness amongst the team regarding roles and resources of partner agencies;
- The benefit of collective knowledge, skills and agencies resources when developing individual case plans.

Multiple community partners have become familiar with HCRT and have come to the table on an as-needed basis to bring some of their complex client situations forward, or to assist the team with situations they are working on. (e.g., VON 360 clinic, YWCA, Community Living). HCRT is a good example of collaboration that ultimately benefits homeless or at-risk of homelessness people in our community and is consistent with the

10 year Housing and Homelessness Plan (Commitment 15) to achieve coordinated individualized multi agency case planning.

Given the benefit of having a clinical counsellor at the emergency shelters, effective January 2015, FourCast will begin to provide the same clinical outreach to YES Shelter for Youth and Families. Other developments are taking place in the community in relation to Health and Homelessness funding and programs including new Health funded supports for people with Mental Health and Addiction. These will be the subject of a future report on homelessness.

Submitted by,

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Directory of Community Services

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