

The County of Peterborough  
Joint Services Steering Committee

To: Chair and Members of Committee

From: Bob English, Chief, Emergency Medical Services

Date: April 8, 2010

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**Subject:** Final Report – MOHLTC EMS Service Review

**Recommendation:** To be received for information.

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**Background and Analysis:**

On June 23 – 25, 2009 the MOHLTC EMS Service Review Team conducted a review of all operational and administrative components of Peterborough County/City EMS.

A draft report was received August 27, 2009 indicating the Service meets the certification criteria and the legislated requirements. The Review Team identified eight recommendations. Six recommendations were legislated requirements and two recommendations were quality assurance best practice.

Two quotes from the Service Review Draft Report indicated:

*“In general, the site review found that Peterborough County/City EMS has substantively **met** the requirements of the Land Ambulance Certification Standards. This draft report is the result of the Review Team findings and contains legislated mandatory recommendations and quality assurance or best practice recommendations to assist the Service Provider to ensure the provision of high quality delivery of service to the community”.*

*“The Service is to be commended for making staff available to the review team to respond to any recommendations or areas of non-compliance. The Review Team would like to thank Peterborough County/City EMS staff for their assistance throughout the review”.*

On February 17, 2010 a MOHLTC Inspector returned to conduct a final follow-up of the eight recommendations to ensure regulatory compliance.

Attached you shall find an electronic copy of the Ambulance Service Review Final Report. Accordingly, Peterborough County/City Emergency Medical Services was issued a renewed Certificate to operate an ambulance service.

Respectfully submitted,

Robert S. English,  
EMS Chief