



City of  
**Peterborough**

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**TO:** Members of the Joint Services Steering Committee

**FROM:** Ken Doherty, Director of Community Services

**MEETING DATE:** October 8, 2009

**SUBJECT:** Report CSSSJSSC09-015  
Update on the Hostel Review

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## **PURPOSE**

A report to inform the Joint Services Steering Committee of the status of the review of the Peterborough hostel system.

## **RECOMMENDATION**

That Joint Services accept Report CSSSJSSC09-015 dated October 8 2009, of the Director of Community Services, as follows:

That the Update on the Hostel Review report be received for information purposes.

## **BUDGET AND FINANCIAL IMPLICATIONS**

There are no additional budget or financial implications as a result of this report.

## **BACKGROUND**

A Request for Proposal (RFP) process took place in 2007 regarding the provision of emergency shelter services in the City of Peterborough. The RFP process resulted in service agreements with Brock Mission (to provide emergency shelter services to adult males) and Youth Emergency Shelter (to provide emergency shelter services to youth and families). The Service Standards section of the service agreements states that an annual evaluation of hostel programs and services is to be completed.

The City of Peterborough Social Services Division undertook an intensive evaluation of hostel programs and services. The review took place from June to August 2009. The tasks and timeframes of the review are summarized below:

- ❖ Consultation with the Homelessness Coordinating Committee in early June
- ❖ Renewal of existing service agreements (June) pending the outcome of the hostel review
- ❖ Review of background reports and literature through the month of July
- ❖ Feedback from hostel operators through July and August
- ❖ Feedback from clients and community in June and July, including consultation with the Housing Workers Network, community consultations on July 14<sup>th</sup> and 15<sup>th</sup> and client survey conducted in July
- ❖ Feedback from Ontario Works staff including a staff survey and consultations with the Hostel Liaison Workers
- ❖ Financial review including a review of funding sources and assessing the cost of delivery of service
- ❖ Review the occupancy rates of the emergency shelters
- ❖ Review of demographics and client composition of those accessing shelter programs and services
- ❖ Review of compliance with the Ontario Works Act and Regulations, corporate purchasing bylaw and municipal financial requirements

A preliminary draft of the Hostel Review Report has been completed and the recommendations result in no increase to the 2010 budget. The full report will be brought forward to the next Joint Services Steering committee meeting. As per Report C55509-008 dated June 29, 2009, the Service Agreements with Brock Mission and the Youth Emergency Shelter have been extended for an additional one-year term.

Submitted by,

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