



## **Strategic Plan 2017 – 2020**

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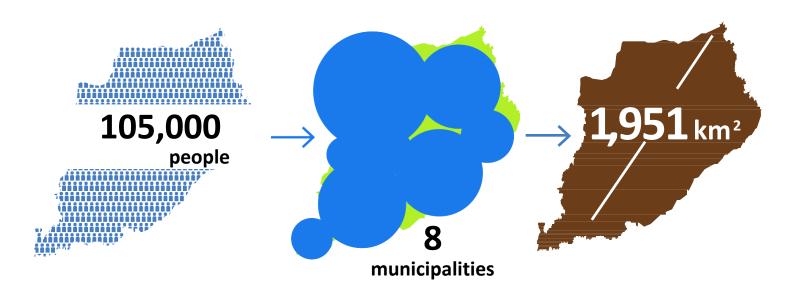
### **Watershed Region**



established 1959

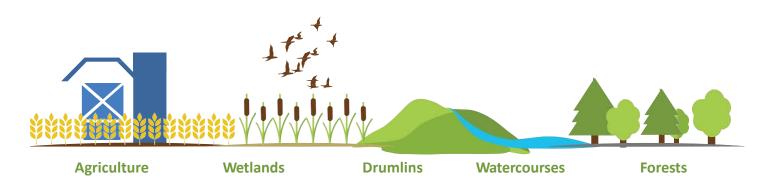
North Rice Lake in the South Norwood in the East and Millbrook in the Southwest

The Otonabee Region Watershed is Composed of...





# DISTINCT PHYSIOGRAPHIC REGIONS



## **Drivers of Change**





Climate Change



Changing Regulatory and Policy Landscape



**Changing Demographics** 



**Technology-enabled Communications** 



Increasing Importance of Education



#### **VISION STATEMENT**

A HEALTHY natural environment where communities THRIVE.

#### MISSION STATEMENT

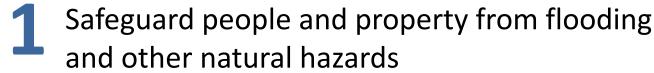
To be a LEADER in the Otonabee Region watershed for the CONSERVATION, PROTECTION and ENHANCEMENT of a healthy, natural environment.



- > Providing exceptional customer service
- > Acting with integrity
- > Being accountable and transparent
- > Being adaptive and embracing innovation
- > Being inclusive and respectful of divergent views
- > Seeking solutions and achieving results
- Working collaboratively and in partnership with others
- > Striving for continuous improvement









2 Contribute to the maintenance of a healthy and resilient natural environment



Provide recreational opportunities in the natural environment



Build awareness and understanding of the value of the natural environment

## **Organizational Excellence**



- > Improving the customer experience
- ➤ Enhancing staff skills and competencies to respond to evolving needs
- > Building and sustaining relationships and partnerships
- ➤ Building organizational capacity to meet municipal and provincial government expectations
- > Strengthening our use of technologies to connect, communicate, share information and deliver services
- > Implement a framework to measure and evaluate progress towards achieving goals





#### **2016 Year in Review**











- 665 pre-consultations / 258 permits /
   335 planning files /
- repairs to Hope Mill dam completed
- Millbrook Dam ESR complete
- 24 flood messages / remain in Level 2 drought
- 32 stewardship projects; 1,250 youth; 30 partners; 5,000+ native plants
- Warsaw Caves 12% increase; Beavermead Campground 25% increase in visitation
- 2,300 landowners contacted by RMO
- Transfer of Lang conservation area & heritage buildings to County of Peterborough











- Floodplain mapping under NDMP
- Millbrook Dam spillway reconstruction on schedule
- Conservation Area Management Statements
- Public safety measures Warsaw Dam
- Water quality and quantity monitoring
- Tree sales program
- Education programs with partner support
- Envirothon regional competition
- Drinking water source protection program
- Asset management and information technology infrastructure