



Community Mediation Peterborough

We turn conflict into connection

How did
we get
here?

Community Mediation Peterborough is an independent volunteer service. This pilot phase funded by the Ministry of Community Safety & Correctional Services, is a partnership between:

JohnHoward
SOCIETY OF PETERBOROUGH



Conflict is a
natural part of
all relationships
&
communities.

Let's be
prepared.



When a conflict is too disruptive for citizens to manage, **who** do they call?



How it Works



- Neutral
- Confidential
- Voluntary
- Free
- Accessible

How to make a referral:

1. This might be a good fit for mediation.
2. I'll get you a mediator.
3. Here's a pamphlet & a mediation ticket
4. They'll call within 5 business days to see if it's a good fit.

Volunteer Mediators

- Come from the community they serve.
- Represent diverse ages & backgrounds.
- Trained to the Ontario Community Mediation Coalition (OCMC) standards.
- Receive ongoing mentorship & training.
- Practice co-mediation in teams of two.

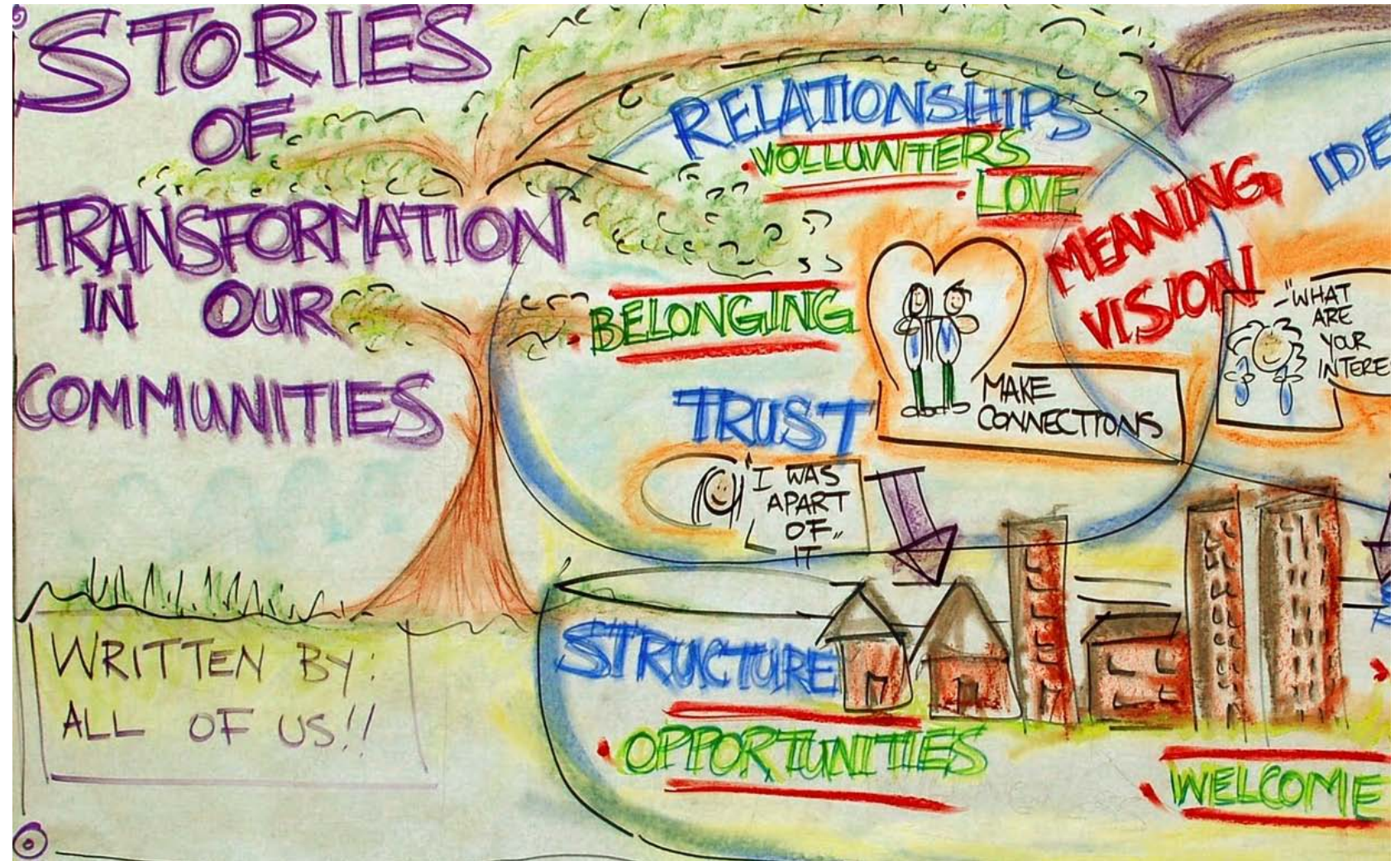
Factors for sustainability:

- Stable funding
- OCMC standards
- Autonomy & neutrality
- Well-trained & tended volunteers
- **Referrals**

Self-empowerment

Participants:

- Make their own decisions.
- Consider interests, needs, feelings, & values.
- Learn from role modeling.



Conflict resolution skills & bridge building, increase safety, well-being, & resilience.



Monthly Listening Circles



Conflict resolution workshops, practice groups & role-modelling



Sidewalk Talk: citizen-to-citizen pop-up listening stations across the city

Thank
you!

Questions?

APPENDIX A:

This local partnership responds to local conflict & we're also learning from Community Mediators' across Ontario

Ontario Community Mediators' Coalition (OCMC)



Imagine a Just Community

Community Mediation & RJ, Waterloo Region (1974): 1st of it's kind globally



**Community Justice Alternatives
of Durham Region**

Community Mediation & RJ, Durham Region (1981)

**St. Stephen's
Community House**

Community Mediation, Toronto (1985)



**Conflict
Resolution
Scarborough**

Community Mediation, Scarborough (1991)



**African Canadian
Mediation &
Community Services**

Community Mediation, North York (2001)



Resolve Kingston

Community Mediation, Kinston (2011)



Community Mediation, Ottawa (2012)